#### Counselor I/II/III/IV

- 1. Oversees the delivery of Community Recovery services and coordinates documentation and billing services. (III, IV level)
- 2. Supervises all assigned staff. (III, IV level)
- 3. As lead counselor, completes client intakes, assessments and substance abuse treatment plans. (II, III, IV level)
- 4. Provides outreach and intervention services for at-risk clients.
- 5. Recruits clients by initiating intervention and referral as appropriate to the client's situation. (Medi-Cal related referral 4)
- 6. Provides individual, family and group counseling and crisis intervention.
- 7. Acts as a liaison with the courts, jails, lawyers, probation officers, local educational systems, hospitals, clinics and social service agencies.
- 8. Maintains a client caseload and provides on-going case management follow-up/after care for program clients.
- 9. Provides and attends in-services and staff development activities.
- 10. Completes client intakes and family assessments.
- 11. Attends multi-disciplinary team meetings regarding clients to identify needs, discuss cases, clinical issues, referral resources and protocols for service referrals. (Medi-Cal related case coordination 6)
- 12. Conducts case consultation with collaborative service agencies, including discussion of health care and Medi-Cal related referral options for clients. (Medi-Cal related case coordination 6)
- 13. Provides information about services offered by Medi-Cal and directs clients to Medi-Cal eligibility workers for eligibility determination. Refers Medi-Cal eligible individuals directly to services to meet their needs. (4)
- 14. Identifies need for medical services and refers clients to health and Medi-Cal services to meet their needs. (4, 6)

Continued on following page

# Counselor I/II/III/IV - cont'd.

15. <i>A</i>	Assists	clients	with	the	Medi-	Ca]	l appi	lication	process.	(8)	)
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- 16. Arranges transportation for, and if client has a physical or mental limitation, accompanies individuals and families to Medi-Cal covered health services to meet their identified needs. (10)
- 17. Attends training related to the performance of MAA. (20)

Date

## Manager I/II/III/IV

- 1. Develops budgets and contracts; acts as a liaison for financial monitoring with other Managers or the Executive Director.
- 2. Conducts long-term planning, quality assurance, community needs assessment and program evaluation activities as they relate to fiscal operations, service delivery and Strategic Plan budget projections. (MAA related planning 15, 17)
- 3. Implements personnel policies as established in the Encompass Manual including Affirmative Action Plan.
- 4. Provides and attends in-services and staff development activities.
- 5. Attends and facilitates staff meetings regarding clients to identify needs, referral resources and protocols for service referrals. (4, 6)
- 6. Provides outreach and assistance to the community and service providers regarding Medi-Cal and other services offered by Encompass. (4)
- 7. Assists staff in providing information to Encompass clients about Medi-Cal services and eligibility and directing clients to Medi-Cal Eligibility Workers for eligibility determination. (4)
- 8. Coordinates Medi-Cal covered health services for a client. (6)
- 9. Oversees and may assist with the Medi-Cal application process. (8)
- 10. Arranges transportation for, and if client has a physical or mental limitation, accompanies individuals and families to Medi-Cal covered health services to meet their identified needs. (10)
- 11. Prepares proposals for expansion & enhancement of health and Medi-Cal services to clients and families based on intra & interagency coordination and collaboration. (15, 17)
- 12. Assists to administer MAA claiming functions for the agency. (19)
- 13. Attends training related to the performance of MAA. (20)

Employee Signature (please sign in blue ink)	Date	_

## **Program Assistant II**

- 1. Develop evidence-based practice prevention education curriculum.
- 2. Coordinate and deliver prevention education presentations and workshops.
- 3. Develop and implement strategies for delivering creative HIV prevention education.
- 4. Provide prevention education in North and South County.
- 5. Provide HIV and Hepatitis C testing at Santa Cruz office two times a week.
- 6. Provide supervision to and coordinate training for Prevention Education Interns and volunteers.
- 7. Provides outreach and assistance to the community and service providers regarding Medi-Cal and other services offered by Encompass. (4)
- 8. Assists staff in providing information to Encompass clients about Medi-Cal services and eligibility and directing clients to Medi-Cal Eligibility Workers for eligibility determination. (4)
- 9. Coordinates Medi-Cal covered health services for a client. (6)
- 10. Oversees and may assist with the Medi-Cal application process. (8)
- 11. Arranges transportation for, and if client has a physical or mental limitation, accompanies individuals and families to Medi-Cal covered health services to meet their identified needs. (10)
- 12. Attends training related to the performance of MAA. (20)

Employee Signature (please sign in blue ink)	Date

#### Counselor I/II/III/IV

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- 2. Supervises all assigned staff. (III, IV level)
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- 9. Provides and attends in-services and staff development activities.
- 10. Completes client intakes and family assessments.
- 11. Attends multi-disciplinary team meetings regarding clients to identify needs, discuss cases, clinical issues, referral resources and protocols for service referrals. (Medi-Cal related case coordination 6)
- 12. Conducts case consultation with collaborative service agencies, including discussion of health care and Medi-Cal related referral options for clients. (Medi-Cal related case coordination 6)
- 13. Provides information about services offered by Medi-Cal and directs clients to Medi-Cal eligibility workers for eligibility determination. Refers Medi-Cal eligible individuals directly to services to meet their needs. (4)
- 14. Identifies need for medical services and refers clients to health and Medi-Cal services to meet their needs. (4, 6)

Continued on following page

#### Counselor I/II/III/IV - cont'd.

- 15. Assists clients with the Medi-Cal application process. (8)
- 16. Arranges transportation for, and if client has a physical or mental limitation, accompanies individuals and families to Medi-Cal covered health services to meet their identified needs. (10)
- 17. Prepares proposals for expansion & enhancement of health and Medi-Cal services to clients and families based on intra & interagency coordination and collaboration. (15, 17)
- 18. Assists to administer MAA claiming functions for the agency. (19)
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Employee Signature (please sign in blue ink)	Date

## Manager I/II/III/IV

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